**IT Work**

Sources:

<http://engineeringschools.com/resources/an-interview-with-dan-brockmann-it-professional-electrical-engineering-technology-student>

<http://computerschools.com/resources/an-interview-with-mr-shawn-conaway-network-professional-systems-analyst>

<http://www.rasmussen.edu/degrees/technology/blog/what-does-a-network-administrator-do/>

<https://www.truity.com/career-profile/computer-systems-analyst>

> Dan Brockmann

Dan Brockmann is the network administrator for the Kane County (Illinois) Recorders Office, and has also received Microsoft certifications such as the Microsoft Certified Systems Administrator 2003 certification. As a network administrator, Brockmann needs to ensure that Kane County Recorders Office’s computer network is functioning properly, and accomplishes this by working with other IT professionals.   
Brockmann spends most of his time at his workplace, much like any other network administrators, and what he found to be challenging was working on his own projects; he can’t seem to find a time to work on it as he is busy helping (with) other people.

> Shawn Conaway

Shawn Conaway works at Kohl’s Department Stores as a systems analyst and also holds a Microsoft certification; the Microsoft Certified Systems Engineer certification. As a system analyst, he manages computer networks; which include maintaining servers and monitoring performances. He also works with other IT professionals, such as helping/assisting the staff members or consulting with managers, and occasionally deals with customers.  
System analysts tend to work full-time, similarly, Conaway spends most of his time at his workplace. What he found to be a challenge is keeping up with changing technology, since companies don’t use just a single operating system.